



Overview of Home Infusion Therapy

Amber Specialty Pharmacy home infusion therapy is a safe, effective alternative to infusion therapy in a hospital setting, doctor's office or infusion clinic. At Amber Specialty Pharmacy, our goal is to provide you with everything you need to receive your treatment in the comfort of your own home. The experienced Amber Specialty Pharmacy team will provide you with training and around-the-clock support to ensure your safety and success. Along the way, Amber Specialty Pharmacy will be a reliable resource, offering guidance throughout your infusion therapy. With Amber Specialty Pharmacy home infusion services, you are never alone.

WHAT IS INFUSION THERAPY?

There are many different ways to take medicine. Often your medicine comes in a pill you swallow, but not all health conditions can be treated with this kind of medicine. Infusion therapy is a way to deliver medication, nutrition or hydration support into your bloodstream through your vein. This type of medication delivery, called intravenous, IV or infusion therapy, has become a common and effective way to manage many health conditions.

Infusion therapy is offered in hospitals, doctors' offices, infusion suites and home settings. Many people begin their infusion therapy in a hospital before transitioning to an infusion suite or their home.

Home infusion therapy is often an excellent option for people managing a chronic illness or an infection, recovering from surgery or treating other health conditions. After you are discharged from the hospital, you can safely, conveniently and comfortably get the medication you need without leaving your home.

Advantages to Home Infusion Therapy

There are several advantages to home infusion therapy. People who receive infusion therapy from home are likely to have fewer complications, better clinical outcomes and a greater level of overall comfort than people who receive infusion therapy in a hospital.* This safe alternative is also more convenient. Everything you need is delivered right to your door. Amber Specialty Pharmacy coordinates your care so you can manage infusion therapy without interrupting your schedule. With Amber Specialty Pharmacy support, your home is a safe and comfortable place to manage your infusion therapy.



FROM HOSPITAL TO HOME

When you and your doctor transition your infusion therapy from the hospital to your home, Amber Specialty Pharmacy will be with you every step of the way. Before leaving the hospital, most patients will meet with an Amber Specialty Pharmacy liaison who will offer training and support to help coordinate care throughout your transition.

In most cases, you will receive the first delivery of your medication and supplies before you leave the hospital. While you are there, your Amber Specialty Pharmacy liaison will train you to store and administer your medicine.

After you leave the hospital, your next scheduled dose of medicine and supplies will arrive at your home. Amber Specialty Pharmacy coordinates with couriers and delivery services to make sure you have your medication and supplies when you need them. Everything will be packaged and shipped with care to ensure your supplies arrive safely and on time.

A team of Amber Specialty Pharmacy benefit coordinators and billing specialists will contact your insurance provider and help you handle the financial side of care so you can focus on getting better.

Before your discharge or when you are settled in at home, an Amber Specialty Pharmacy health care concierge will call you with more information and answer all your questions about home infusion therapy. During this conversation, you will discuss medication delivery and storage, and review whom to contact if you need help.

Amber Specialty Pharmacy will coordinate your home care visits with your home health care nursing agency and arrange a time for you to meet with a licensed home health care professional. These men and women are licensed nurse practitioners (LPN) and registered nurses (RN) who work with Amber Specialty Pharmacy to deliver exceptional care right to your front door. Your home health care nurse will walk you through the infusion process step by step, offering expert guidance and answering all your questions. They will also take care of your IV dressing changes, draw lab samples and help with other aspects of your clinical care. If you have a caregiver, this training is also an opportunity for them to learn about your infusion therapy. Amber Specialty Pharmacy and your home health care nurse will provide you and your caregiver with resources and infusion tips to help you administer the medication on your own.

Soon after you start your home infusion therapy, an Amber Specialty Pharmacy pharmacist will contact you and address any questions or concerns. Amber Specialty Pharmacy pharmacists are clinical experts who specialize in infusion therapy. Your pharmacist will answer questions about your medication, address side effects if appropriate and coordinate with your doctor to make sure you receive the best care available.

Whether you are on a short-term or long-term therapy, an Amber Specialty Pharmacy team member will call regularly to see how your treatment is going and check on your supplies.

YOUR AMBER SPECIALTY PHARMACY HOME INFUSION TEAM

Amber Specialty Pharmacy has an entire team dedicated to supporting you 24 hours a day, 7 days a week throughout your infusion therapy. Amber Specialty Pharmacy health care professionals will partner with your health care team to ensure communication and coordination of your care. Infusion pharmacists, a registered dietitian and a registered nurse provide clinical expertise, to help you manage your home infusion therapy.

Quality of Care Standards

The level of care, experience and customer service offered by your infusion pharmacy can make a big difference in your home infusion therapy. It is important to work with qualified professionals who uphold strict standards for quality of care. Amber Specialty Pharmacy maintains accreditation from the Utilization Review Accreditation Commission (URAC) and the Accreditation Commission for Health Care (ACHC).

GETTING STARTED

Take time to familiarize yourself with your infusion therapy supplies. It is helpful for you to understand the instructions and safety guidelines associated with your infusion therapy. You may want to keep track of everything in a journal or notebook. This journal could include progress notes about your care, a list of infusion supplies and other important reminders. There are numerous resources and support groups available for people going through home infusion therapy, including your Healthier at Home materials. Be sure to review the safety information before starting your infusion. If you have any questions, contact your Amber Specialty Pharmacy health care team.

RESOURCES

National Home Infusion Association

Alexandria, Virginia
(703) 549-3740
nhia.org

American Society for Parenteral & Enteral Nutrition

Silver Spring, Maryland
(301) 587-6315
nutritioncare.org

Oley Foundation

Albany, New York
(518) 262-5079
Oley.org

Today's Caregiver

Fort Lauderdale, Florida
(954) 893-0550
caregiver.com

Family Caregiver Alliance National Center on Caregiving

San Francisco, California
(800) 445-8106
caregiver.org

American Cancer Society

Cancer Helpline:
(800) 227-2345
cancer.org



RESOURCES (CONT'D)

Leukemia Lymphoma Society

Rye Brook, New York
(888) 557-7177
lls.org

CancerCare

New York, New York
(800) 813-HOPE (4673)
cancercares.org

American Heart Association

Dallas, Texas
(800) 242-8721
heart.org

American Diabetes Association

Arlington, Virginia
(800) 342-2383
diabetes.org

Crohn's & Colitis Foundation

(800) 932-2423
crohnscolitisfoundation.org

National Hemophilia Foundation

New York, New York
(212) 328-3700
hemophilia.org

Immune Deficiency Foundation

Towson, Maryland
(800) 296-4433
primaryimmune.org

Multiple Sclerosis Association of America

Cherry Hill, New Jersey
(800) 532-7667
mymsaa.org

National Multiple Sclerosis Society

(800) 344-4867
nationalMSSociety.org

Arthritis Foundation

Atlanta, Georgia
(800) 283-7800
Helpline: (844) 571-4357
arthritis.org

CONTACT US

Phone

888-370-1724

Website

www.AmberPharmacy.com

Fax

855-370-0086

*Polinski, J.M.; Kowal, M.K.; Gagnon, M.; Brennan, T.A.; & Shrank, W.H.
(16 April 2016). Home infusion: Safe, clinically effective, patient preferred
and cost saving. Cumberland, RI: CVS Health.